



Argenti Care Technology is a 24 hour personal emergency monitoring service that helps you to continue to live independently in your own home.

The Argenti Care Technology equipment you have received is free of charge. Monitoring services are free of charge for the first six weeks.

After this, dependent on the outcome of a financial assessment, you may be required to contribute a small amount to care technology monitoring and physical response.

The service can be connected to your home through an alarm unit linked to your telephone line. We also offer stand alone services if you do not have an active landline. This means that help is just one push of a button away. Our dedicated monitoring centre operates around the clock staffed by our experienced and friendly operators.

Our range of sensors include smoke detectors, bed occupancy and door exit sensors within your home. We also provide GPS devices to support you outside your home.



Call: **0345 460 8000**
Email: argenti@barnet.gov.uk

Argenti is a consortium of organisations created to deliver care technology and telecare services to the residents across London Borough of Barnet on behalf of the Council. We work with a range of suppliers to deliver the latest in innovative care technology solutions to meet your needs.



- To enable you to live a more independent life
- To give you confidence to do more both inside and outside of the home
- Reassurance and support 24 hours a day
- Help at the touch of a button
- A service that is personalised especially for you



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Who is it for?

Argenti delivers care technology services to residents of the London Borough of Barnet on behalf of the Council enabling you to live a more independent life.

Our service is designed to offer reassurance and support to anyone, but our service users tell us it is of particular value for those people who are more vulnerable due to their health or social circumstances.

Argenti care technology can help in many ways e.g:

- To support you with a recent discharge from hospital
- To support and enable you whether you are younger, older or have a disability
- To support you to live with a long term medical condition.



How does it work?

You can call for help with the simple touch of a button.



This can either be on the alarm unit or by pressing a personal trigger (often known as a pendant) which can be worn on the wrist, around the neck or clipped to your clothing.

Once you press the button, you will be connected to our telecare monitoring centre where our friendly and professional team will find out the kind of help you need and take appropriate action.

This could be contacting a friend or family member to alert them to a problem or contacting the emergency services. Where possible our operators will stay on the line until help arrives.

Installation of the system is quick and simple and is carried out by our fully-trained Telecare Advisers.

Who can make referrals?

Telecare referrals can be submitted by all London Borough of Barnet practitioners, including members of the following teams: Locality, Urgent Response Team, Enablement, Reviews, Prevention and Wellbeing, Hospital Teams, Sensory Impairment, LD and Mental Health.

How much does the service cost?

Care technology equipment, installation and maintenance is free. Monitoring of the equipment is free for the first six weeks of service, for all clients with an eligible social care need.

After this, dependent on the outcome of a financial assessment, you may be required to contribute a cost for care technology monitoring. With no mobile response a £3.45 contribution is required. If you require physical response services too then the full cost for monitoring and response is £4.70. In most instances where there is an eligible need we expect there will be no contribution required, which will depend on services already being received. Please discuss with your referrer your cost eligibility

