

Minutes for the Healthwatch Barnet Advisory Board Meeting
Held on Tuesday 6 July 3.30 pm (by Microsoft Teams)

Present:

Stewart Block (SB)
 Janice Tausig (JT)
 Carole Dukes (CD)
 Alex Bretherton (AB)
 Robert Koch (RK)
 George Linskey (GL)
 Auren Ghazal (AG)
 Jennifer Pearl (JP)
 Andrea Reece (AR)

Apologies:

Aeren Fitzgerald (AF)
 Louise Marshall (LM)
 Nitish Lakhman (NL)
 Yasmin Rahman (YR)

Item	Agenda	Actions arising	Person Responsible
	Welcome and introductions JP opens the meeting and starts on a positive note inviting each participant to share something good that has happened during the week.		
	Review of Action Log		
	Quarter One 2021 Update JP presents the Healthwatch Barnet Q1 Update talking through the Powerpoint slides. Hospital Transport Report <ul style="list-style-type: none"> • AG states that his experience is represented in the Transport Report and often has to wait up to an hour for transport. 		

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	<ul style="list-style-type: none"> • SB makes the point that policy on e.g. parking charges varies from hospital to hospital even within Barnet and suggested that possibly Healthwatch Barnet could lobby on a common policy. • SB asks if members of the Advisory Board can attend the meeting at the Royal Free or future meetings with NL to represent service users. • JP explains she was going to attend as the Board's representative but the meeting had to be rearranged. <p>Virtual Visits Pilot</p> <ul style="list-style-type: none"> • SB asks if the report is available. YR to circulate upon full completion. • SB asks if a follow-up debrief could be set up with NL. <p>Dying Matters event</p> <ul style="list-style-type: none"> • JT asks to see the survey in full <p>GP's Remote Consultation survey</p> <ul style="list-style-type: none"> • JT feels the survey needs to be more visible e.g. it's hard to find on the HWB website. Suggests it is reposted on NextDoor <p>Advanced Care Planning</p> <ul style="list-style-type: none"> • JT and AG expressed interest in being involved in this. <p>NHS Digital GDPR Plan</p> <ul style="list-style-type: none"> • JT explains the issue in the meeting and explains that she has compiled views on the matter through her PPG. She will send these to NL to share 	<p>YR to circulate NL to set up</p> <p>NL to circulate</p> <p>AR to update website</p> <p>JT to share with NL</p>	<p>YR NL</p> <p>NL</p> <p>AR</p>
	<p>Quarter Two 2021 Priorities</p> <p>Q2 Capacity</p> <ul style="list-style-type: none"> • There is the capacity for one more small analysis project in Q2. Suggestions invited. <p>The following project suggestions were discussed:</p> <p>Proposal for Healthwatch Barnet review of GP websites</p>		

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	<ul style="list-style-type: none"> • Discussion of proposal for a volunteers' project review of local GP websites. Feeling that this has been done in recent years. Not popular with the group. <p>Proposal for reviewing Barnet PPGs</p> <ul style="list-style-type: none"> • AB feels that methodology would be key to the success of this i.e. using the voice of the People. • RK and JT feel this would be beneficial. • JP is concerned that this could be a large and very time-consuming project. <p>Access to Mental Health services</p> <ul style="list-style-type: none"> • Not discussed – difficulties sharing the proposal via shared screens <p>Support of What Matters to You council at Barnet Hospital</p> <ul style="list-style-type: none"> • This prompted a discussion on the importance of involving carers. • AB has experience of good practice in this area and suggested that he could do a presentation at a future meeting. <p>Disseminating useful information</p> <p>A discussion ensued on the means of sharing information.</p> <ul style="list-style-type: none"> • SB raised the issue of the importance of using more than just digital methods of communication to ensure that Healthwatch Barnet reaches all members of the community. • AB finds the Barnet Health Champions very effective • Better communication between members of the Board discussed e.g. WhatsApp group to share news and information quickly. • JT suggested the creation of a simple Long Covid pathway to provide information on where to go for Barnet residents. 	<p>NL to schedule</p>	<p>NL</p>
	<p>A.O.B.</p>		

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	<p>Discussion about the frequency of meetings. Some members felt that they should be more frequent, others happy as is.</p> <p>SB raised the issue of the need to recruit new volunteers particularly for E&V and the need for E&V training.</p> <p>Advisory Board members are welcome to join the E&V group.</p>	<p>NL to offer E&V training to new volunteers in Sept</p>	<p>Nitish</p>
	<p>Dates and times for next meetings 8th October 2021 3:30-5:30</p>	<p>Meeting link to be sent</p>	