



Healthwatch Barnet Advisory Board

Welcome Pack





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Further information about Healthwatch Barnet and Inclusion Barnet is available at:

- www.healthwatchbarnet.co.uk
- www.inclusionbarnet.org.uk
- www.healthwatch.co.uk



Welcome



Thank you for your interest in joining Healthwatch Barnet as a member of the Advisory Board. I hope that the information in this welcome pack will highlight how Healthwatch Barnet supports the local population and a sense of what an exciting opportunity this is.

Healthwatch Barnet's primary aim is to improve the health and social services for local people. We work in conjunction with a wide range of partners and stakeholders, locally and nationally.

Inclusion Barnet was awarded the contract to be Barnet's Healthwatch provider following a competitive tender process in February 2020. We are very excited to be building on the important work that's been done to date, while bringing new insights from the perspective of a Deaf and Disabled People's Organisation. By creating what may be the first truly user-led Healthwatch, we believe we can demonstrate the power of lived experience to improve services, champion people's views and ensure those views are taken on board in the on-going development of services.

We are looking to recruit up to ten individuals to sit on the Advisory Board who share our passion for developing Healthwatch Barnet as the consumer champion for NHS, public health and adult and children's social care services across the Borough, and our vision for being user-led.

It would be useful, though not essential, to have a background in health or social care, but you should be able to demonstrate that you have the knowledge, experience, skills and abilities required in ensuring the board plays a key role in improving health and social care services in Barnet. As a board member, you will be an ambassador for those using health and social care services and central to maintaining the independence of Healthwatch and its ability to hold the system to account on behalf of the public.

If you want to play a leading part in shaping the future of a vital organisation, then we will be delighted to hear from you!



Caroline Collier, CEO Inclusion Barnet



What is Healthwatch?

Healthwatch was established through the Health and Social Care Act 2012 to give users of health and social care services a powerful voice both locally and nationally. Healthwatch is the independent national champion for people who use health and social care services. It exists to find out what matters to people and help make sure their views shape the support they need.

Healthwatch Barnet (HWB) aims to:

Influence Local Services

We want your experiences of using services to help inform the commissioning design, delivery and evaluation of local services based on Barnet's diverse communities by working closely with stakeholders.

Champion Your Voice

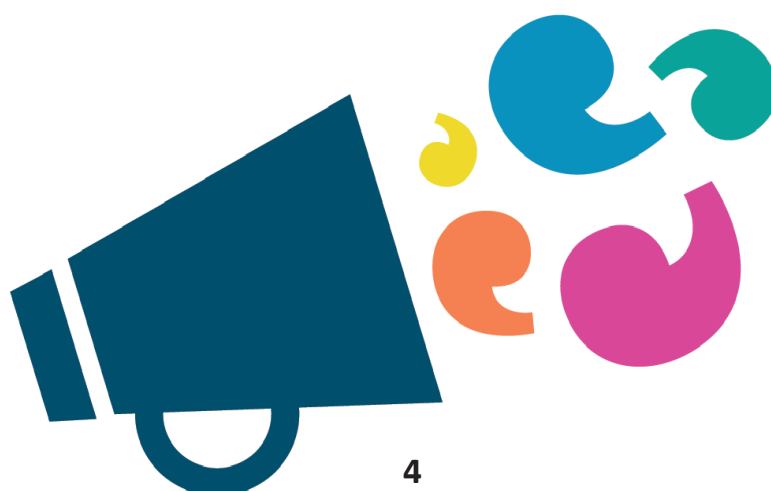
We want to support people to have their say by providing an open platform where you can share your experiences and be heard so services can be improved.

Signposting and Advice

We want more people to get the information they need to take control of their health and care and make informed decisions. We will help people to make choices about their care by providing evidence-based information.

Community Engagement

We want to develop close relationships with stakeholders and partner so we can share and gather intelligence so changes are made more agilely.





Job Description

Title: Healthwatch Barnet Advisory Board Member

Hours: One quarterly board meeting and some pre-planning meetings as required

Responsible To: Advisory Board Chair and other members of the Board

Main Purpose of the Role

- To bring expertise, experience and knowledge, as a member of the local community in assisting Healthwatch Barnet to deliver its priorities and statutory obligations.

Main Responsibilities:

- To ensure the advice and guidance provided by the Advisory Board are in the best interest of Healthwatch and residents of Barnet.
- To participate in setting, implementing and monitoring Healthwatch Barnet's strategic planning, in line with its statutory core purposes.
- To regularly attend Board meetings, and other planning meetings if required, and provide advice and expertise to enable Healthwatch Barnet to deliver on its goals.
- To receive, read and provide feedback and guidance on reports and questions.
- To act as ambassador and representative for Healthwatch Barnet when working with partners and stakeholders.
- To build and maintain effective relationships with key stakeholders including the public, Healthwatch England, other local Healthwatch organizations, Care Quality Commission, London Borough of Barnet, Public Health England, NHS England, NCL, service providers and local charities.
- To represent Healthwatch Barnet and local people at key stakeholder meetings to support the design, deliver and evaluation of service based on people's experiences and recommendations.
- To network and promote the work and purpose of Healthwatch Barnet.
- To have a strong commitment to equality and diversity and ensure Healthwatch Barnet represents the diverse population of Barnet.
- To respect the confidentiality of information where its release would compromise the interest of Healthwatch Barnet.
- To conduct yourself courteously and professionally, being respectful of the opinion of other members, external speakers and Healthwatch Barnet staff.



Core skills and Abilities

Core Skills

Purpose

Strong communication and interpersonal skills

To be able to liaise effectively with a wide range of stakeholders and audiences at all levels.

To be able to have an active role at meetings, and contribute to discussion and decision making.

To be able to into take account a wide range of different views and represent the views of others.

Strategic and vision setting

To be able to contribute to HWB to achieve better outcomes and impact on health and social care services.

To be able to shape the direction of HWB and its priorities based on the best interest of local people.

Analytical skills

To be able to analyse and interpret complex information and data to guide HWB to make well-informed decisions.

To be able to identify gaps in local health and social care services and possible solutions to address challenges.

Knowledge of health and social care legislation and policies and challenges

To understand the current challenges faced by people in Barnet and provide advice and guidance on local health and social care challenges grounded on evidence-based solutions.

To be able to advocate for better services based on best practice, such as public involvement, co-production, person centre care and personalisation.

Computer literacy

To be able to use IT and computer software.

Locality

Candidates must live in Barnet and have used health and social care services.



Recruitment Process

The recruitment for our Advisory Board Members is by an open recruitment process and on-going until all seats are filled. Following receipt of applications, informal interviews will be held and short-listed candidates will be notified shortly after the interviews of the outcome.

The interview panel will comprise the Chair of the Advisory Board and the Chief Executive Officer of Inclusion Barnet.

The successful candidates will become a Member of the Healthwatch Barnet Advisory Board from an agreed date. A DBS check will be required before final appointments are formally made.

To apply for this role, please submit your application and CV to andrea@healthwatchbarnet.co.uk by **19th March 2021**.

Recruitment packs are available online at www.healthwatchbarnet.co.uk

If you would like an informal discussion about the role, please call Nitish Lakhman on 07719105261.

